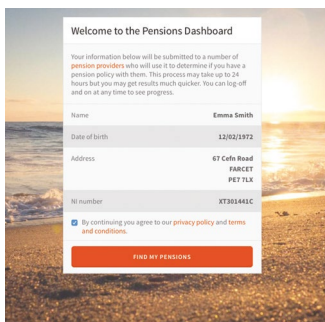


Better together

➤ Pensions Dashboards Programme principal, Chris Curry, explains how the programme is working with the industry to deliver private sector pensions dashboards

From the start, the Money and Pensions Service (Maps) approached delivering pensions dashboards with a view that industry needed to be a willing partner in making this happen. Since Maps set up the Pensions Dashboards Programme (PDP), we have had an extensive approach to engaging the pensions industry so it is at the heart of everything we do. Now we are proposing to extend this approach to delivering private sector dashboards.



completed connection in March 2025, over 60 million records have been connected, around 75 per cent of the total in scope. This is in addition to tens of millions more state pension records also connected.

Lessons for private sector dashboards

You can see our ongoing close working continuing today. Industry participants are playing a role in consumer testing of the MoneyHelper Pensions Dashboard being developed by Maps.

The government has confirmed its commitment to also delivering private sector dashboards. To make this a success, we believe that we need a similar approach to the one used for connection.

Private sector dashboard operators will need to connect to the dashboards ecosystem and transact data in line with standards set by Maps. They must also deliver a user-facing front-end, governed by Financial Conduct Authority rules and Department for Work and Pensions regulations, and following the design standards published by Maps.

PDP is proposing to set up a group of private sector dashboard participants to support delivery of these dashboards. It would include any organisations who are actively planning to operate a dashboard – either themselves or in collaboration with others.

Focus for private sector dashboard participants

The group of participants would help with a range of activities. They would support

PDP to ensure the digital architecture is able to facilitate the connection and use of multiple dashboards, as well as the process for connecting private sector dashboards to the ecosystem. Participants would also provide input into the documents and guidance necessary for successfully running the ecosystem, including standards, which will be closely based on existing standards published for pension providers and schemes. Design standards too will be finalised with input from industry.

Just as the MoneyHelper dashboard is undergoing thorough consumer testing, the group may look at how best to support private sector dashboards to conduct their own testing, as well as testing of their integration with the central digital architecture. The proposed group might also provide input into the development of the support model for private sector dashboard operators.

Request for feedback

PDP is currently seeking feedback on a proposal for how this group of private sector dashboards might work. We have set out more detail on our website of how we think private sector dashboard participants would play a role. It includes information on our industry participant approach, as well as how we would intend to operate collaboratively with organisations planning to be involved in private sector dashboards.

We have always believed engagement is two-way, and I'd urge you to read the proposed approach on our website and submit a response. You have until 10 February, so please do not hesitate to include your feedback.

You can find the information on our website by going to pensionsdashboardsprogramme.org.uk and clicking on 'Private sector dashboards'. We look forward to hearing from you.

➤ **Written by Pensions Dashboards Programme principal, Chris Curry**